



Notice No: 02/2024  
13 Feb 2024

Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, we wish to inform you that Singapore Customs will be performing urgent system maintenance work which will affect TradeNet for the following date and time:

| <b>Date</b>       | <b>Time</b> | <b>Duration</b> |
|-------------------|-------------|-----------------|
| 18 Feb 2024 (Sun) | 4am to 12pm | 8 hours         |

2 You are advised not to submit any applications through TradeNet during the above-mentioned period. In addition, the Permit Clearance Enquiry Service (PCES) on the Networked Trade Platform website will be unavailable during this period. Please submit your permit application and perform your enquiry when the services resume.

3 Please bring the contents of this Notice to the attention of your staff. To minimise disruptions to your business operations, kindly plan in advance and submit applications before the downtime. We apologise for the late notice and any inconvenience caused.

Yours faithfully

Teh Thiam Siong  
Director, TradeNet Office  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).